

The top half of the page features a photograph of four business professionals in a meeting. On the left, an older man with glasses and a grey suit is smiling. Next to him is a woman with short blonde hair wearing a light grey blazer. To her right is a man with glasses and a dark suit, who is gesturing with his hand as if speaking. On the far right, the back of a woman's head and shoulder is visible, wearing a patterned yellow and blue garment. The background is a bright, out-of-focus office environment.

SIEMENS

Siemens PLM Software

NX maintenance, enhancements and support

Maximize the value of your Siemens PLM Software investment

Benefits

- Fully leverage the value of your Siemens PLM Software products
- Lower software upgrade costs and make it easier to predict your IT budget
- Engage in a more productive work environment resulting in increased efficiency
- Gain a competitive edge by achieving higher productivity

Summary

The key to achieving continuous value and deriving maximum benefit from your investment in NX™ software is by harnessing the power of maintenance, enhancements and support (ME&S). NX software maintenance allows you to protect and maximize the return on your investment. Some of the strategic benefits of an ME&S contract include receiving regular software updates, getting access to a variety of problem resolution tools, lowering software upgrade costs, providing a more productive work environment and

gaining a competitive edge due to increased efficiency.

Major releases of software with new features, functions and corrections

NX customers with active maintenance contracts have access to the latest software maintenance packs. These updates are consistently released on a monthly basis in order to deliver software improvements as quickly as possible. A simple download is generally all it takes to ensure the latest updates are installed.

www.siemens.com/nx

Solution
Partner

PLM

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NX maintenance, enhancements and support

Benefits *continued*

- Receive regular software updates and maintenance releases to ensure system stability and improve usability
- Leverage a full range of problem resolution tools and electronic services 24x7

Features

- Major and point releases of software with new features, functions and corrections
- Prompt and effective telephone support
- Web-based direct technical support resources via GTAC
- Access to online knowledge base and forum for tips, tricks and solutions

By renewing your yearly maintenance agreement, you avoid costly upgrade fees and the need to repurchase software, thereby averting disruptive technology changes. But most importantly, yearly renewal ensures that your engineers have the best tools and support available to do their jobs.

Point releases of software with corrections and new features

With each new release of NX, our development team strives to keep you in the forefront of product lifecycle management (PLM) technology. Our customers on maintenance automatically receive all new software releases. Every new version is filled with customer-driven enhancements and groundbreaking technology.

Avoid time-consuming problems, taking advantage of incremental improvements to make sure your engineers are up-to-date and your company stays competitive. Historically, each release of NX has included over 1,000 enhancements, providing maximum productivity and increasing the value of your maintenance dollar with each version installed.

Prompt and effective technical support

Your channel partner provides your first line of support for promoting product utilization and supplying technical support requirements. Your needs are addressed by telephone contact and electronic support tools to facilitate the reporting and follow-up of any technical issues or questions. When addressing your issues, your channel partner will contact the Siemens PLM Software Global Technical Access Center if needed to fully satisfy your support requests. Working with your channel partner, you have access to the latest product updates and can verify the status of individual inquiries. A channel partner gives you the advantage of local and timely support, bridging the gap between time zones, languages and cultures to meet all of your support needs quickly and easily.

Your technical support resources include web-based tools and services using the



GTAC support web pages. These pages provide 24x7 access to issue reporting and the status of any reported issues. You can even access and provide updates to any existing incident reports you have opened. The GTAC support site has a symptom/solution knowledgebase called Solution Center that contains frequently asked questions, technical tips, reported problems and software error listings, newsletter articles and software field bulletins. This provides valuable support resources immediately and is available 24x7. You can track the progress of open issues, download and upload files, participate in user community discussion boards and access certification information about software and hardware configurations.

In addition, the support web pages provide email subscription services for support bulletins containing critical technical information, Solution Center articles, as well as technical newsletter articles with useful tips and tricks. With every new release, our



documentation team delivers updated tutorials and release notes highlighting an overview of new functionality and improvements, and they are posted to the documentation section of our support website. You can also access the license management tools that provide an electronic copy of your license file and enable you to download a seven-day emergency license in the event of a license server or dongle failure.

Promote your productivity by working with your channel partner and the many tools and support services they have to offer.

For more information, visit www.siemens.com/gtac

NX features

The latest version of Siemens PLM Software's NX software (NX 10) includes new capabilities and approximately 350 user-driven enhancements that deliver improved product development flexibility and up to three times greater productivity. New tools such as NX Layout make 2D concept development easier and faster, while enhancements to NX Realize Shape™ software, a fully integrated subdivision modeling environment, gives designers more flexibility to produce unique shapes. A new optional touch-enabled interface provides expanded access to the full design capabilities of NX. Active Workspace helps you make smarter decisions with faster access to relevant information in a single

environment by integrating Teamcenter® software into NX 10. NX 10 also includes multiple enhancements throughout the integrated computer-aided design, manufacturing and engineering (CAD/CAM/CAE) solution.

NX Layout, the new 2D concept development solution, allows designers to explore concepts in 2D, facilitating the creation of new designs up to three times faster than previously possible. NX Layout is fully integrated with NX and NX Drafting, and enables you to:

- Take advantage of essential 2D capabilities
- Drag-and-drop 2D components from the re-use library to save time
- Leverage powerful 2D synchronous technology capabilities
- Easily explore concepts in 2D, and iterate and transfer them to 3D

NX Realize Shape enhancements enable designers to create freeform geometry and manipulate tools to design products with highly stylized shapes or complex surfaces. It is seamlessly integrated into NX and provides the following advantages and features:

- A complete set of tools for subdivision modeling
- No expert knowledge is needed, so you can easily and intuitively create shapes
- Experiment and conceptualize ideas while creating high-quality B-surfaces

The new optional touch-enabled interface in NX 10 adds the flexibility of accessing NX on tablets running the Microsoft Windows® operating systems. It provides you with:

- A quicker, more intuitive way to interact with NX
- Access to the full design capability of NX regardless of your location
- An intuitive and familiar touch interface
- The ability to conduct collaborative design reviews

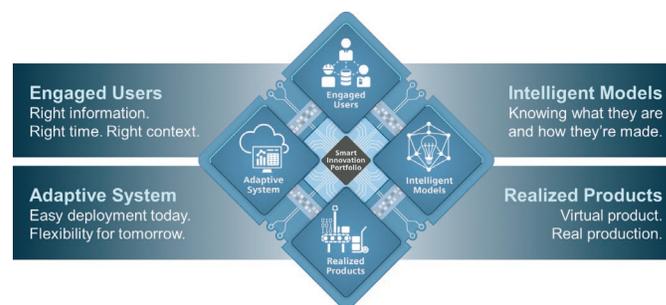
NX 10 has a number of NX CAE enhancements, including the new NX CAE multiphysics environment, which significantly enhances simulation integration by connecting two or more solvers. It allows you to:

- Streamline thermal structural analyses with a new multiphysics environment
- Increase productivity for automotive noise, vibration and harshness (NVH) analysis with integrated vibro-acoustics analysis
- Simulate complex phenomena in composites, such as delamination and progressive failure
- Solve more fluid flow problems, such as the filling or emptying of a tank

NX 10 introduces a wide range of powerful features for CAM, tool design, inspection programming and production layout design. It enables you to:

- Machine better quality molds/dies and extend tool life with new cutting techniques

- Improve machining efficiency and reduce model preparation with enhanced 5-axis operations
- Produce better quality parts with enhanced coordinate measuring machine (CMM) results analysis
- Automatically create accurate and safe inspection paths with NX CMM
- Quickly design and visualize production lines with Line Designer
- Simulate manufacturing process faster with tooling enhancements



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